



HLS Holiday Manager Software Manual

System Requirements

HLS Solutions Limited
Elmhurst, Treswithian Downs
Cornwall. TR14 0PU

t: 0845 388 8635
e: info@hls-solutions.com
w: www.hls-solutions.com

.....
Specialists in software,
website and design solutions
for the holiday letting industry
.....

HLS Solutions Limited
Registered in England and Wales
No. 07104476

Single User Version

Supported Operating Systems:

Windows Server 2003, Windows Server 2008, Windows 7, Windows Vista or Windows XP

Processor:

1.4 GHz Pentium processor or equivalent (Minimum);
2GHz or faster Pentium processor or equivalent (Recommended)

RAM:

1GB (Minimum)
2GB or more (Recommended)

Hard Disk:

Minimum 4GB of available space may be required, more space recommended for future data.

Display:

1024 x 768 high colour, 32-bit (Minimum)

Network Version

Server Specification

Supported Operating Systems:

Windows Server 2003 or Windows Server 2008

Processor:

2.0 GHz Pentium processor or equivalent (Minimum);
Faster processor with Dual/Quad Core or equivalent (Recommended)

RAM:

2GB (Minimum)
4GB or more (Recommended)

Hard Disk:

Minimum 16GB of available space may be required, more space recommended for future data. RAID or other data redundancy recommended for data security.

Workstation(s)

Supported Operating Systems:

Windows Server 2003, Windows Server 2008, Windows 7, Windows Vista or Windows XP

Processor:

1.4 GHz Pentium processor or equivalent (Minimum);
2GHz or faster Pentium processor or equivalent (Recommended)

RAM:

1GB (Minimum)
2GB or more (Recommended)

Hard Disk:

Minimum 4GB of available space may be required

Display:

1024 x 768 high colour, 32-bit (Minimum)

Further information

SQL Server Setup will require Microsoft Windows Installer 4.5 or a later version.

The computer Processor and RAM requirement may vary according to the version of Operating System and SQL Server editions.

Current SQL Server 2008 requirements can be found at:

<http://msdn.microsoft.com/en-us/library/ms143506.aspx>

Network Requirements

For up to 4 computers a “**Peer to Peer Server**” setup is acceptable, with one machine holding the data being of comparable specification to the server machine recommendations above, with the exception of the operating system.

Over 5 computers will require the addition of a “**Dedicated Server**”.

We recommend at least 100mbps throughput on all network devices, minimum category 5 cabling, RJ45 connectors and a business class switch. Quality network cards are also recommended in all computers. Other methods of connection may be suitable, but performance may be impaired.

**** Wireless networks are not recommended ****

Virus Checking

It is essential that you have a quality virus checker installed on all computers, which is continually updated with the latest files and definitions on an on-going basis. Our support staff will be unable to assist with the removal of viruses and may check that an up to date virus checker is installed and been run recently

It is your responsibility to ensure that you are adequately protected from viruses however, it should be noted that having your anti-virus software configured for "on access" scanning of ALL files will have a detrimental effect on speed of file access. Providing you schedule regular scans of unprotected files, it is common practise to leave your main data files "at risk" in order to achieve optimum performance for day to day access. If it is your decision that performance is most important and outweighs the risk of infection.

Internet Connection

An internet connection is required to allow remote support connections, downloading of new software versions and access to certain functionality within the software. This should be an ADSL line or equivalent speed.

Printing

Due to the large number of printers on the market HLS solutions are unable to confirm the suitability of specific manufacturers or models. Any windows compatible inkjet or laser printer should however be suitable for use with our software packages.

Backup

It is essential that you maintain an up to date backup routine for all of your business critical data. HLS solutions can provide you with advice and assistance on the relevant software files that you need to backup, however we are unable to establish a backup routine for you, or take any responsibility for the veracity of the data and the performance of your chosen backup device.